

This proposal is subject to a twelve week consultation period from 23 August to 29 October 2010. You can make your views known in one of the following ways:

- 1. Consultation questionnaire** - you can complete the questions on this document and return it:
 - in the pre-paid envelope supplied
 - via a day centre worker
 - via a council staff member
 - at any council reception point

You can ask a council staff member, a family member or a friend to help you complete the questions.

- 2. Consultation events** - you can express your views at one of the day services consultation events.

Each day centre has a meeting arranged – please ask the staff for details of your event. There will also be a series of consultation meetings with service users, carers and stakeholders. Details of consultation events will be posted on the council website www.lbhf.gov.uk

Equalities Information

AGE

- Under 16 16-24 yrs 25-29 yrs
 30-39 yrs 40-49 yrs 50-59 yrs
 60 yrs or over

DISABILITY

Do you have a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities?
 Yes No

GENDER

- Female Male Transgender

ETHNIC GROUP I would describe myself as:
 (Please mark one box only)

Asian or Asian British

- Indian Pakistani Bangladeshi
 Irish

Any other Asian background (please write in)

Black or black British

- Caribbean African Irish

Any other black background (please write in)

Mixed race

- White and black Caribbean
 White and black African
 White and Asian

Any other mixed background (please write in)

White or white British

- English Scottish Welsh Irish

Any other white background (please write in)

Chinese or other ethnic group

- Chinese

Any other ethnic background (please write in)

For further information, or if you would like any part of this document interpreted into your own language, or produced in large print, easy read or Braille, please email hannah.carmichael@lbhf.gov.uk or telephone Hannah Carmichael on 020 8753 5384.

Consultation to merge day services for older and disabled people



23 August to 29 October 2010

This consultation is about three day centres in Hammersmith & Fulham that provide personal care and support for older and physically disabled people: Elgin Resource Centre, Imperial Wharf and Sunberry. The centres are for people who are cared for at home.

At the moment there are three services - two centres for older people and one centre for people with physical disabilities. The council wants to merge the centres to create two services for people of all ages. These services will offer support for people to take part in activities in the community and will also offer personal care in day centres. They will continue to provide respite for carers.

What does the council want the new day services to offer?



We would like to know what you think about the proposed changes to day care services for older people and adults with physical disabilities. We invite you to complete the **following three questions** (on page 3) and come to one of the consultation meetings to tell us your views.

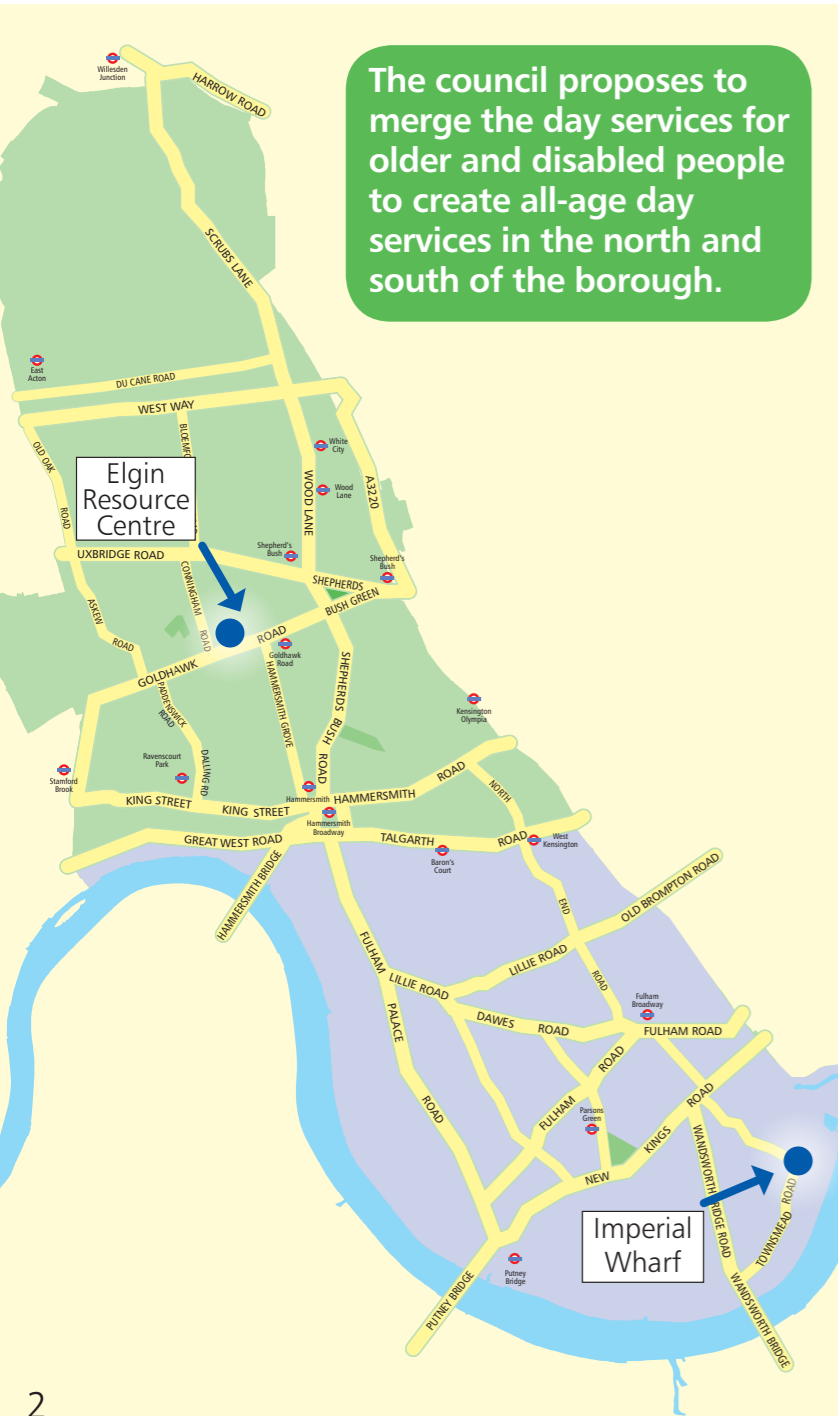
Hammersmith & Fulham Council

How does the council think the day services can be improved?

Sunberry
What is being proposed
Merge into the new services at Elgin Close and Imperial Wharf and transfer the staff.
Future benefits
<ul style="list-style-type: none"> • Modern facilities • Fresh, hot meals • Local services • Less travel time

Elgin Resource Centre
What is being proposed
<ol style="list-style-type: none"> 1. A personal care service for adults of all ages. Activities and lunch provided in a day centre. 2. A community access service that supports people to go to activities away from a day centre.
Future benefits
<ul style="list-style-type: none"> • Local service based in the north of the borough • Less travel time • Mixed ages • Mixed abilities

Imperial Wharf
What is being proposed
<ol style="list-style-type: none"> 1. A personal care service for adults of all ages. Activities and lunch provided in a day centre. 2. A community access service that supports people to go to activities away from a day centre.
Future benefits
<ul style="list-style-type: none"> • Local service based in the south of the borough • Less travel time • Mixed ages • Mixed abilities



The day services in the **north** of the borough will be based at:
Elgin Resource Centre, Elgin Close, just off Goldhawk Road.

The day services in the **south** of the borough will be based at:
Imperial Wharf on Townsmead Road.

Both centres are modern, purpose built and fully accessible.

Question one: Do you agree that the same model of day service should be provided in the north and south of the borough?

Strongly agree
 Agree
 Disagree
 Strongly disagree

To add comments please use the box below.

The council proposes that Elgin Resource Centre and Imperial Wharf will provide the following:

A personal care service:

This service would be available to you if you are physically disabled or if you are an older person who is frail. You would be assessed as needing support with personal care in the day time and unable to take part in activities in the community. Lunch would be available at a small charge and there would be transport to and from the centres if needed.

A community access service:

This service would meet your needs if you are physically disabled or if you are an older person who is frail and assessed as needing support to join activities that happen away from a day centre. You would have a keyworker who would support you to find and attend activities of your choice such as leisure, education, employment and training. The keyworkers would be part of the day service team, but would support you outside of the day centre.

Question two: The new services would support some people to take part in activities away from a day centre, which means we will only need two day centres instead of three. Do you agree?

Strongly agree
 Agree
 Disagree
 Strongly disagree

To add comments please use the box below.

Why does the council want to merge the services?

We believe day centres should be for adults with personal care needs, no matter how old they are. In April 2010 a new Equalities Act was passed that affects the way councils can provide services. When the Act becomes law the council will not want to have day services that are only for people aged 55 and over. We do not know when the Act will become law, but we agree with the spirit of the legislation and want to provide services based on the need of its users, rather than age.

Question three: Do you agree that the new day services should welcome all adults who need day care, whatever their age?

Strongly agree
 Agree
 Disagree
 Strongly disagree

To add comments please use the box below.

And finally, are you a:

Day centre user
 Carer
 Other? _____

Do you have any other comments?

